

# 5 Clever Ninja Hacks that will "Up Your LinkedIn Game" as a HR Professional.

A conversation with Javed S. Khan



empression



a marketing services company



@EMpressionMktg | #marketwithpurpose



• Website Services

 Digital Media Marketing Services

 Content Marketing Services

 Brand Identity & Creative Design Services

# outline of today's conversation:

- Understand the new landscape.
- The key secrets to make that killer first impression.
  - As an HR Professional.
  - As an Organization.
- 3 tips to an effective employee advocacy program.
- Revealing LinkedIn hacks you may not have known before.
- Putting it all together & Next Steps



# UNDERSTAND THE NEW LANDSCAPE



# Your audience is now ULTRA INFORMED 24/7/365



# technology is not just for the younger generation



# people are constantly searching, consuming and sharing content.



# social media ignites employee engagement.

 50% post messages, pictures or videos in social media about their employer.

 33% post messages, pictures or videos in social media about their employer without any encouragement from the employer.

Source: https://www.webershandwick.com/news/employee-activists-spark-a-new-social-movement-in-the-digital-age/



# like it or not. first impressions matter.



Photo Credit: Annie Spratt

# ATTENTION IS THE MOST VALUABLE ASSET

# sit back, relax, and enjoy. your business card will get you the slides





# THE KEY SECRETS TO **MAKE THAT KILLER** FIRST IMPRESSION. AS AN HR **PROFESSIONAL.**







09:36

- Over 500 million members.
- Profiles with photos get 21x more views and 36x more messages.



Source: foundationinc.co | blog.hootsuite.com

09:36

• Over 500 million members.

Profiles with photos get 21x more views and 36x more messages.

• 57% of all those who visit LinkedIn do so on a mobile device.



Source: foundationinc.co | blog.hootsuite.com

09:34

• Over 500 million members.

- Profiles with photos get 21x more views and 36x more messages.
- 57% of all those who visit LinkedIn do so on a mobile device.

 Video posts are 5x more likely to get comments.



Source: foundationinc.co | blog.hootsuite.com

# most trusted social platform for the third year running.

#### **Business Insider Intelligence's 2019 Digital Trust Ranking**

Ranking based on overall Digital Trust scores



\*Ranking methodology changed for 2018 onward.

Note: Our overall ranking is calculated as an average of pillar ranks. Pillars are: Security, Legitimacy, Community, User Experience, Shareability, and Relevance.

Source: Business Insider Intelligence Digital Trust Report 2017, 2018, 2019

BUSINESS INSIDER



# linkedin should be everyone's fundamental social media channel.



- It is not only about posting job opportunities or seeking candidates.
- Acts as your online professional statement about; you, your qualifications, who you're connected to, and relevance.
- Value of your company as a potential employer from a work culture, engagement, benefits, and much more.



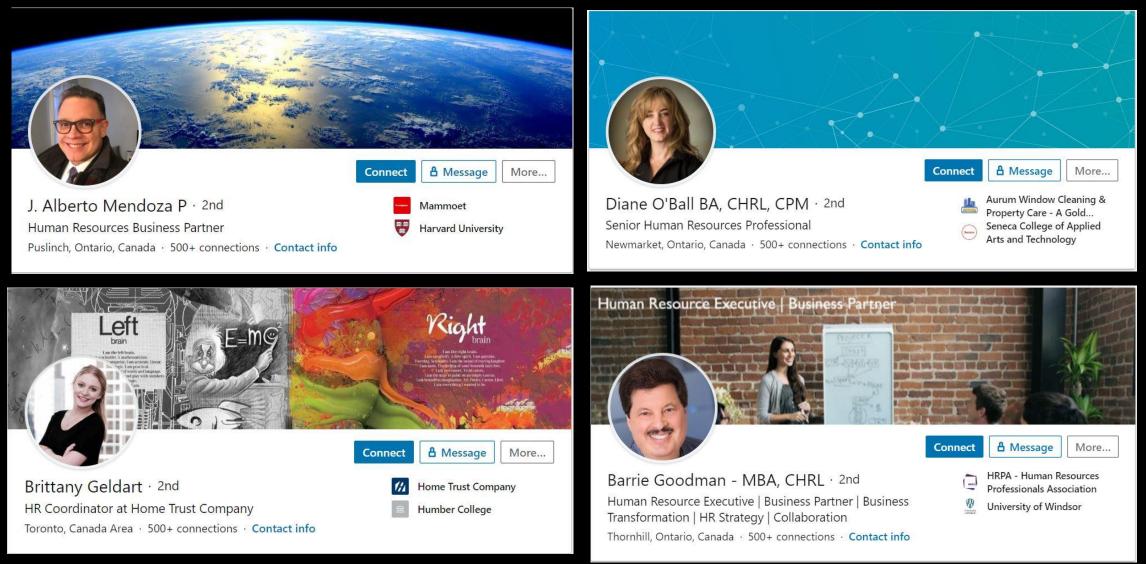
"Before I meet someone for the first time, I send them a link to my profile...l send my profile in advance because I think it will establish the right expectations. Looking at my LinkedIn profile is a lot like meeting me."





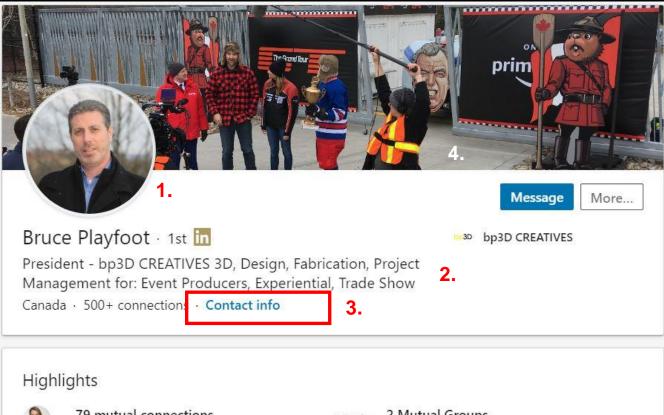
Artie Isaac Vistage chair, CEO coach, and creativity trainer.

### step one: have a presence on linkedin.





# 5 absolutes to your linkedin profile



79 mutual connections

You and Bruce both know Monica Gibbs, CHRL, ACIR, Joe Ferreyro, CFP, and 77 others

#### 2 Mutual Groups

You and Bruce are both in Toronto Marketing Community and Festivals and Events Ontario

#### About 5.

Unique Interactive Experiential Displays & Structures. Create a VISUAL STIMULUS! Promote your brand, attract & engage your customers. ... see more

#### **Bruce Playfoot**

#### Contact Info

- Bruce's Profile in linkedin.com/in/bruceplayfoot
  - Website bp3dcreatives.com (Company Website)
- B Phone 416.525.4788 (Work)
- Email  $\sim$ bruce.playfoot@gmail.com
- 曲 Birthday

February 25

28 Connected June 27, 2014



X

# 1st ever linkedIn background website - get some inspiration!

dIn Backgrounds - Get some inspiration!

Abstract Business Corporates Nature Technology Urban Quotes

CANYON

#### Get some inspiration! The 1st LinkedIn Backgrounds Website.

Download the best **FREE** background photos to brand your header!

HOW TO ADD LINKEDIN BACKGROUND PHOTO

### Linkedinbackground.com

NATIONAL

PARK

#### **Bryce Canyon National Park**

"Whether you like it or not, every person is now a media company. The tools are easy, free, and everywhere. It literally doesn't matter what business you're in, what industry you operate in, if you're not producing content, you basically don't exist. So what's your excuse?" - Gary Vaynerchuk

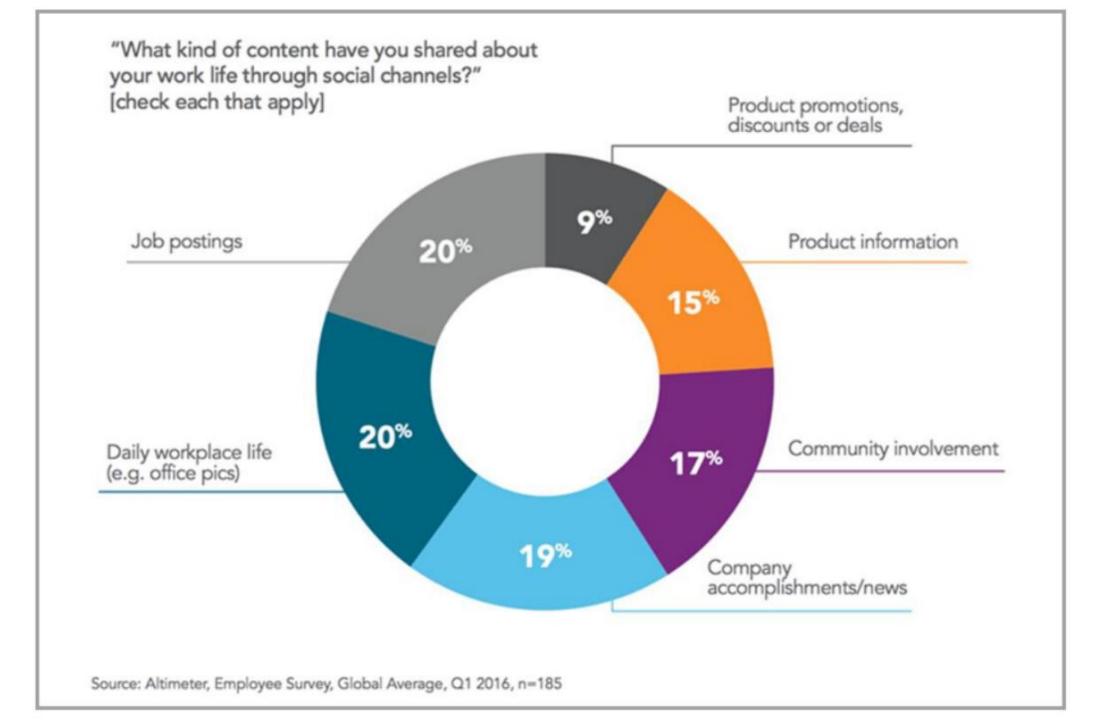


# what is the key ingredient to great content.

 Great content doesn't showcase your products or services, it helps potential customers solve their problems and build brand trust.



Photo Credit: Clem Sir



### content comes in many shapes and sizes.

### Ideas **MUST** be interesting & relevant **NOT** sales-y

Record a video on a mobile device	Share photographs at events and/or meetings	Turn common questions & turn into content
Facebook live	Share news / editorials and add your insight	Celebrate personal wins
Promote perks that boost mental and physical wellbeing	Conduct staff interviews via video & written	Conduct and publish an interview with an industry leader on a trend or issue



...



Gowtham Parasuraman, CHRL • 2nd Helping executives make data-driven decisions to optimize and retain their hig... 5mo

Full house tonight at the Executive Impact Forum! #peopleanalytics #executiveimpactforum #hrpatoronto #generationm #predictivedata #hrpa #fullhouse Joanne Melanson, CHRL Andria Matadial, BA, CHRL Sara Smolej, CHRL Zufar Akhunov Hussain Haider Ali HRPA Toronto Chapter (Human Resources Professional Association) HRPA - Human Resources Professionals Association



S 30 • 1 Comment

Like 🗉 Comment 🖨 Share

- #1 Use BIG pictures preferably original photos. Give credit (tag) the person who took the photo.
- Example @name of person



...



Gowtham Parasuraman, CHRL • 2nd Helping executives make data-driven decisions to optimize and retain their hig... 2d

#fullhouse at the Speed Mentoring session by HRPA Toronto Chapter (Human Resources Professional Association)'s Mentorship Committee Hussain Haider Ali Amy Condon, CHRP Geoffrey DeGrasse at @chestnut conference center #HRLife #Speedmentoring



🔊 🕐 34 · 10 Comments

 #2 - Tag people, companies, and groups within part of your post. This method is ideal to "gain people's attention" by providing a "virtual tap on the shoulder".

 Example @name of person and/or @name of organization



Like 🖾 Comment 🖨 Share

Top Comments

...



Lindsey Sinclair • 2nd Manager, Sales & Group Services at Discover Banff Tours 1w • Edited

Who's attending CMEE this year? I will be there with my great partners in the **Banff** & Lake Louise Tourism Booth! Pop by and say hello or book an appointment with me. I do also have some spots left for visits on the 12th and 15th if you would like some extra time to chat about your next program to the Canadian Rockies or want to catch up.

Looking forward to seeing you all next month! #eventplanning #events #eventplanners #suppliers #cmee



• #3 - Explain your links. Avoid just posting the link with the image with no commentary / insights by you.

People want read or watch (video) what you think of the supporting piece of content.



Homepage

...



Derek Fuchs • 1st Associate Portfolio Manager and Senior Wealth Advisor at Scotia Wealth Mana... 4d

Hey investors - we have just updated the website with a new article that is a very unique offering to clients of the Fuchs Team. The article provides some perspective on what to consider when the family cabin is being passed to the next generation or even outright sold.

Many of you will be enjoying the sun this weekend and this topic may be handy when you're sitting around the family campfire.

I'm tagging a few of my connections in the Real Estate business as I'm sure you're discussing this topic regularly and may find the article interesting; Alex Wilkinson, Mike Phelps, Karen Lesser, Pat Eslinger, Michael Grabmuller, Chris Forsyth, Randy Keylock, Jan Gosse, Paul Devlin.

Enjoy your long weekend wherever you'll be and see the video below for more information.



Derek Fuchs Author 4d ··· 4d ···

https://derekfuchs.ca/latest-news/

E

 #4 - Post links in the comments section. DO NOT include links to websites, articles, video in the body of your post.

Add the links in the comments section with a note "link in the comments section".





Charles Fortier • 2nd Vice President Sales, Canada Smo • Edited ...

Come and see **Angela Payne** and I at the HRPA Executive Impact Forum on May 30th at the Intercontinental Toronto Yorkville. To get a preview of our talk around recruiting and retaining Millennials in the workplace, put your sound up and watch our video below... Enjoy and see you there!

To register to the event visit hrpa.ca

HRPA - Human Resources Professionals Association #hrtrends #employerbranding #engagement #recruiting #talentattraction



😋 🕐 110 · 13 Comments · 6,289 Views

 $\bigtriangleup$  Like  $\blacksquare$  Comment  $\rightleftharpoons$  Share

**#5** - Increase your engagement with video.

# Post the video natively (directly to LinkedIn) vs. adding the embedded link from YouTube.



# THE KEY SECRETS TO MAKE THAT KILLER FIRST IMPRESSION. AS AN ORGANIZATION.



### why is a strong LinkedIn company page important to your brand?

 56% of candidates check out a company page after they've been alerted of a job opening.

 46% of candidates are more likely to respond to your InMail if connected to an employee of your company.





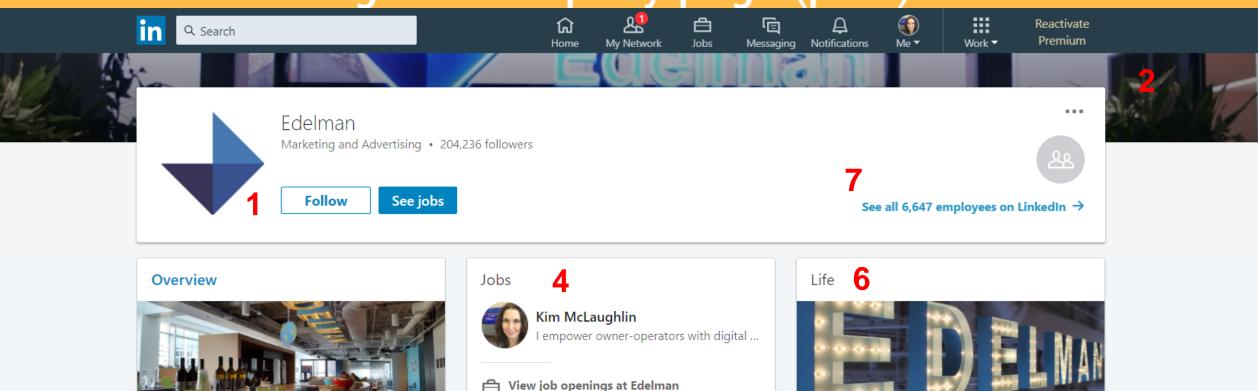
Source: LinkedIn



# Why do so many companies forget about their Company LinkedIn Pages! It's a no brainer!



# 7 absolutes of a great company page (paid)



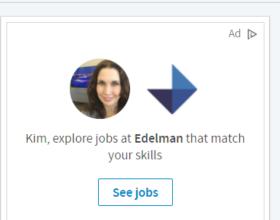
About us **3** 

Since 1952, Edelman has profoundly shaped the ways that companies and brands communicate. In the early years, we defined modern public relations.

Today, with more than 65 offices and 5,000 employees partnering with 2,000 of the world's leading clients, we are redefining PR as communications marketing. We partner with many of the world's largest and emerging businesses and organizations, helping them evolve, promote and protect their



2018 Edelman Trust Barometer California ...



## 3 non-obvious ways to strengthen your LinkedIn company page



• KEY function of the company page is to **attract and interact** with our audience.

 Build a dynamic marketing tool vs. 'About Us' Page; move people to take action.



#### 1. use rich media



 Images and video can grab attention better than text-based communication.

 Rotate your banner every 6 months; support season campaigns, teams & events.



#### 2. keep your updates short, sweet and spicy

Linkedin

Connect to Opportunity

 150 characters or less supported by a thought provoking question.
 Tell your audience exactly what's

 Tell your audience exactly what's in it for them in as few characters as possible.



#### 3. use the 4-1-1 rule



 Every single piece of content that is shared about your organization + share an update from another source + share 4 pieces of content written by others.



## **3 TIPS TO CREATING AN EMPLOYEE ADVOCACY PROGRAM THAT** WORKS.



## Tip #1 - Create social media guidelines.



- One of the main reasons why some 0 employees choose not to share anything about their work on their personal social media channels is because they're unsure if they're allowed to mention the company they work for at all, or they're afraid of going against company guidelines.
- Gives them a clear framework of what exactly they can post about.



#### manage risks (social media policies)

#### Do this...

Be respectful of others and accepting of differing viewpoints.

Be factual and authentic about what you share.

Respect the privacy of people in your social network.

If you receive criticism or comments about the content you share, respond in a respectful manner. Offer clarification or contact the individual privately.

Consider whether you want to create separate accounts for personal and professional use.

Offer advice or services through private messages after they have made an inquiry.

#### Don'ts...

Don't be inflammatory or abuse social media.

Don't misrepresent yourselfor the services you can provide.

Don't share personal information in public forums such as open Facebook, Twitter or Instagram posts.

Don't shame, embarrass or confront an individual if they offer negative criticism about content you have shared.

Don't share inappropriate, private or sensitive content.

Don't give personal financial advice in open forums.



## Tip #2 - Set goals for your employee advocacy program.



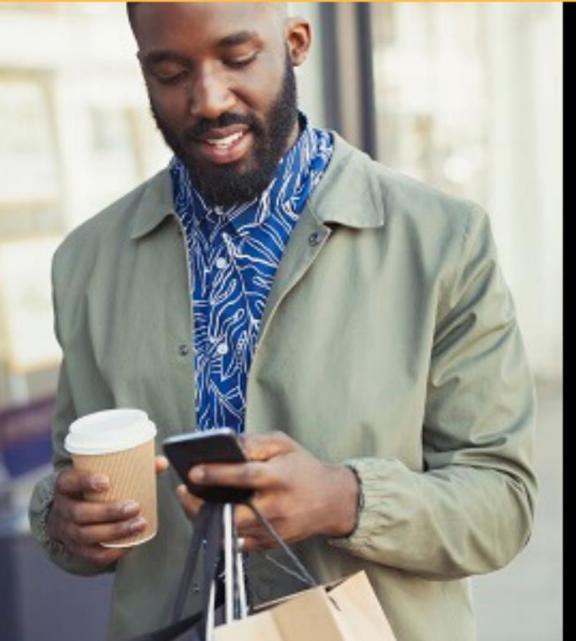
- This will make it easier to measure the success of your program and a clearer path of how to go forward.
- For example, set the goal of having X employees posting brand content on social media at least once a month by a certain date, or your number of social shares in a set period of time.



#### **Measuring Success of Social Media Engagement**

Growth in the number of social followers				60.2%
Impact on website traffic			5	6.7%
Number of leads from social channels			39.6%	
Increase in social "chatter" about your brand			38.5%	
Increased impressions of company sponsored content			32.4%	
Increase in revenue/ financial impact		25.	1%	
Number of employees "buying in" to social engagement		21.7%		
We don't measure the success of social media engagement	4.6%			
Individual post metrics	1.6%			
Not currently engaged	1.1%			

## Tip #3 - Identify employee influencers.



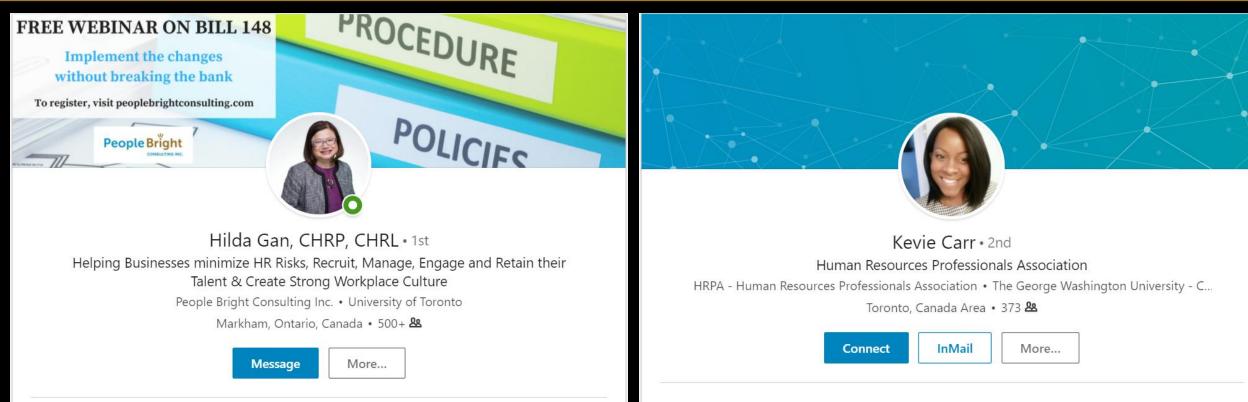
- They should also be active on social media, preferably posting businessrelated content on their accounts already.
- Your program will be more effective if you offer some kind of incentive or benefits. Gift cards, shout outs for most active advocates.



## **REVEALING 5 LINKEDIN HACKS YOU** MAY NOT HAVE KNOWN **BEFORE**.



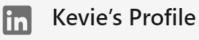
#### create a personalize linkedin url



Unique among HR Consultants is my ability to provide practical business minded HR solutions and strategies based on 15 years as part owner of a national engineering firm. The key to business success is understanding and building a bu...



A innovative and solutions-oriented business professional; that offers 10 years plus of customer service/event management in diverse organizations. Demonstrates expertise in establishing key partnerships, sponsorship developm...



linkedin.com/in/kevie-carr-50980519

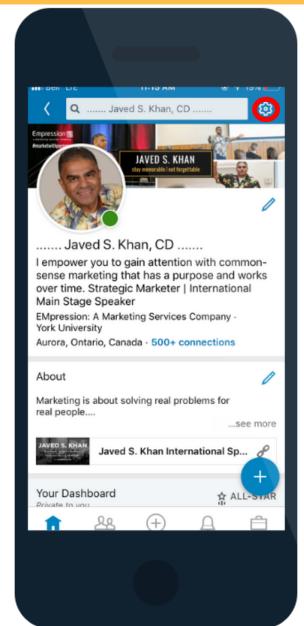


#### HACK #1 Customize your linkedin url.

Photo Credit: neONBRAND



#### step 1: select the gear icon on the top right hand corner





#### step 2: click on "Privacy" and select "edit your public profile"



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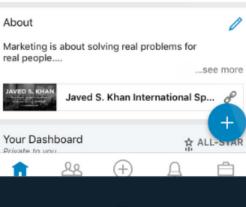
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About

JAVED S. KHAN

Private to you



#### Settings Privacy Ads Communications Account Edit your public profile Choose how your profile appears to non-logged in members via search engines or permitted services Who can see your email address Choose who can see your email address on LinkedIn Share job changes, education changes, and work anniversaries from profile Choose whether your network is notified Profile viewing options Choose whether you're visible or viewing in private mode Manage active status Choose who can see when you are on LinkedIn Who can see your connections Choose who can see your list of connections Viewers of this profile also viewed Choose whether or not this feature appears when (+)



#### step 3: click on the "blue pencil" and type in your name



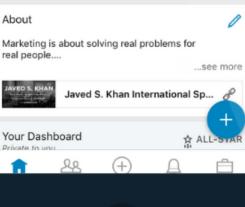
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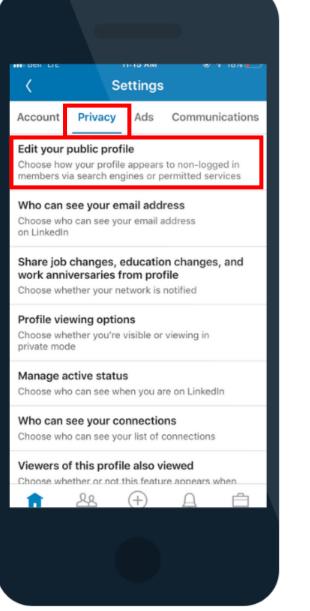
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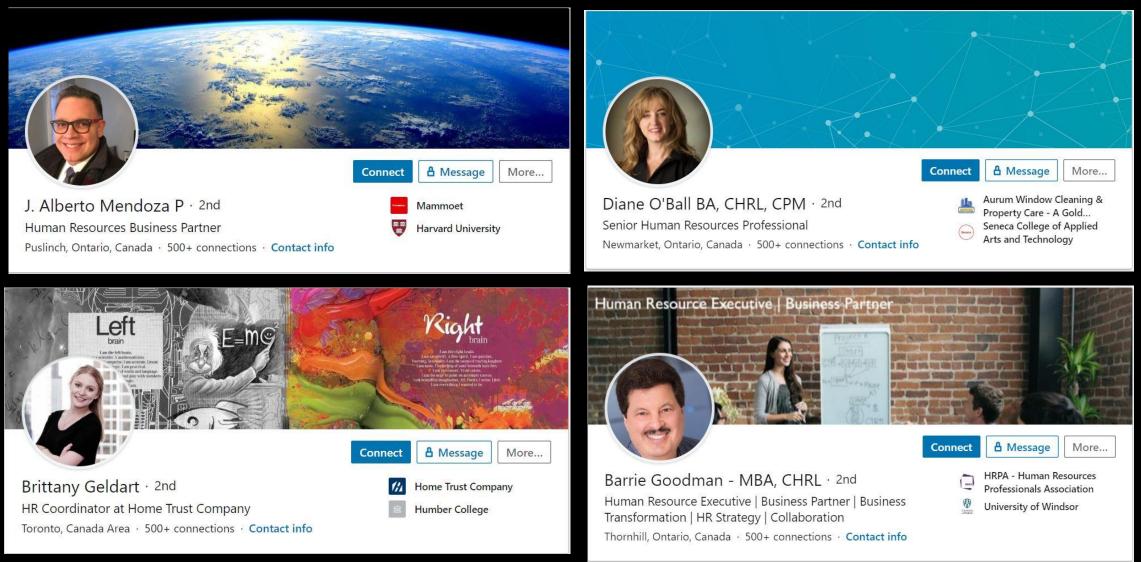
#### Edit public profile in Back to LinkedIn.com Personalize the URL for your profile. www.linkedin.com/in/javedskhan 🖉 Edit Content This is your public profile. To edit its sections, update your profile. Edit contents O Edit Visibility You control your profile's appearance for people who are not signed in to LinkedIn. The limits you set here affect how your profile appears on search engines, profile badges, and permitted services like Outlook. Learn more ~ Preview your public profile RR (+)



# WHAT IS THE BIGGEST MISTAKE WE MAKE ON LINKEDIN?



#### what's the one common thing in these four profile photos?





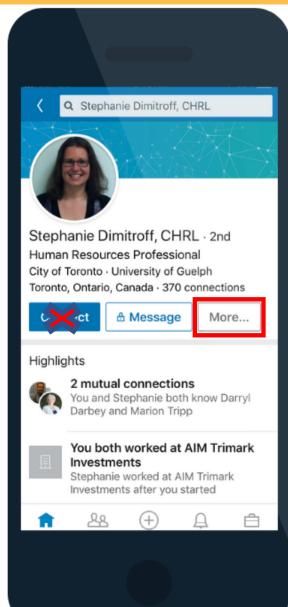
#### HACK #2

# Personalize your invitation request on your mobile device.

Photo Credit: neONBRAND

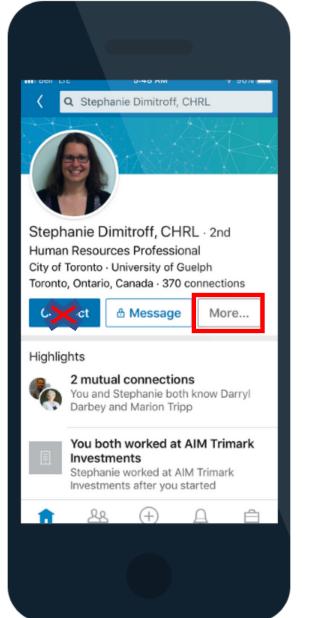


#### personalizing your invitations doesn't stop on your mobile device.





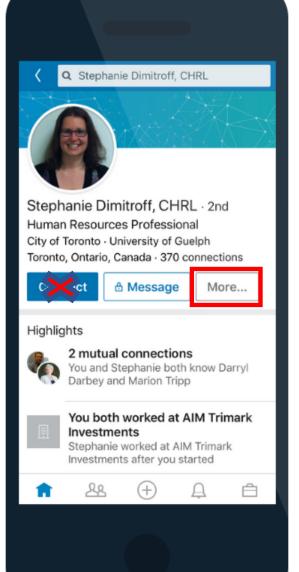
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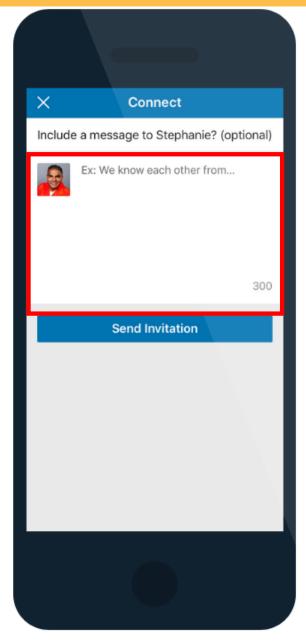
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#### personalizing your invitations doesn't stop on your mobile device.



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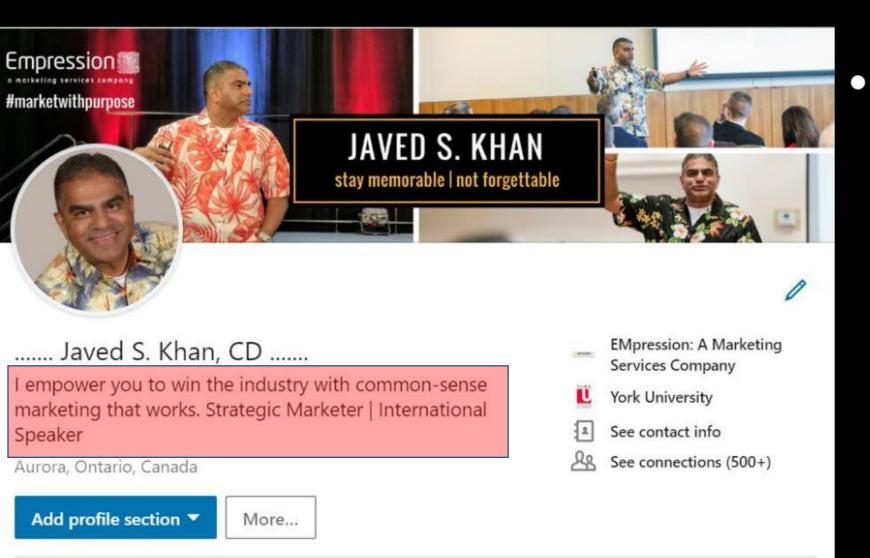


## Extend your LinkedIN Headline.

Photo Credit: neONBRAND



## extend your linkedIn headline (mobile only).



## 120 characters for your headline on your desktop.



## extend your linkedIn headline (mobile only).

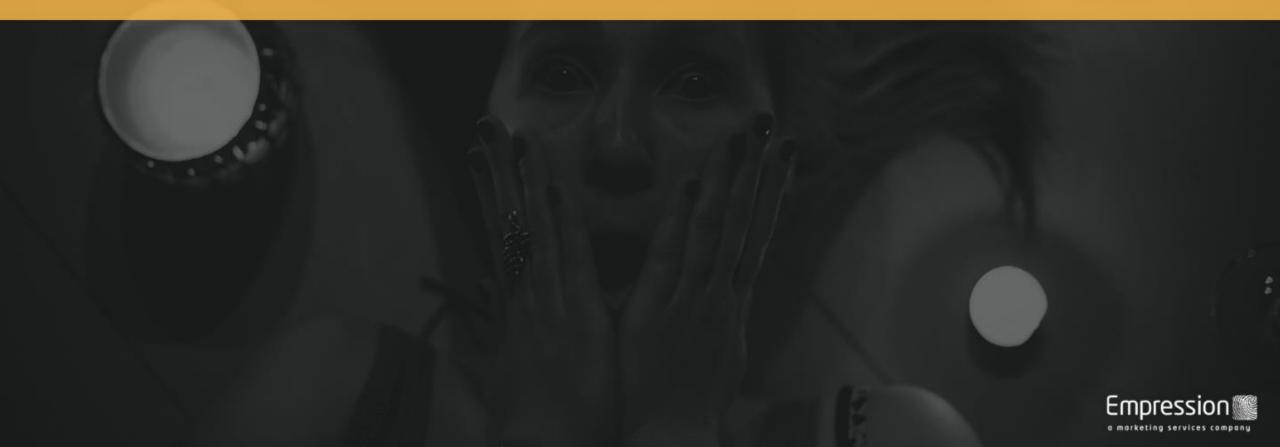


 120 characters for your headline on your desktop.

 Extend the characters from 120 to approx. 200 characters if you edit on your mobile device.



# "WHAT DO YOU MEAN YOU CAN'T See my photo?"



#### HACK #4 Change your public profile visibility.

Photo Credit: neONBRAND



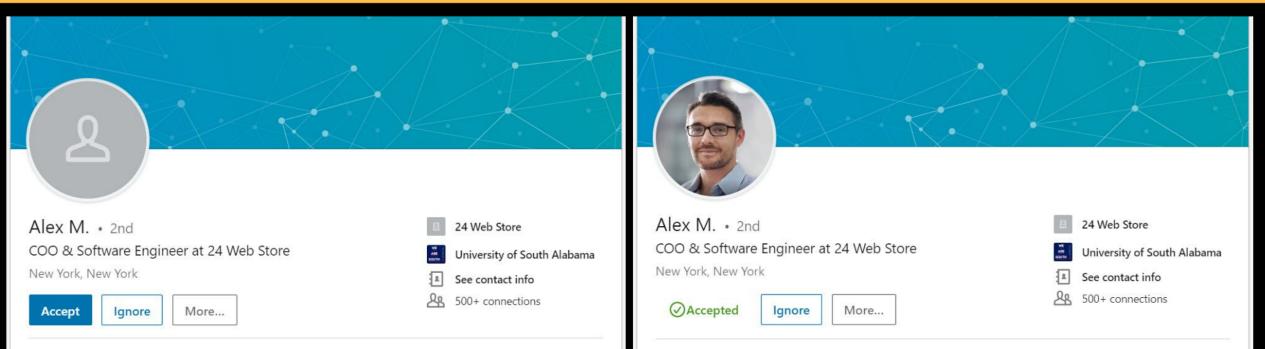
2	
Alex M. • 2nd COO & Software Engineer at 24 Web Store New York, New York	<ul> <li>24 Web Store</li> <li>University of South Alabama</li> <li>See contact info</li> <li>\$500+ connections</li> </ul>

We specialize in developing, designing, and reimagining complex web applications for established companies. Whether it's a customer-facing website that needs an update, an internal tool that could benefit from a workflow redesign, or an existing app that needs ongoing maintenance – we make it hap...

#### **BEFORE CONNECTING**

You can control your profile's appearance to people who aren't logged in or connected with you.





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#### **BEFORE CONNECTING**

You can control your profile's appearance to people who aren't logged in or connected with you.

#### AFTER CONNECTING

People can only see your profile picture and branded background after they connect.





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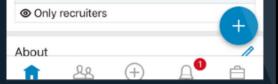
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Choose how your profile appears to nonlogged in members via search engines or permitted services

Who can see your email address Choose who can see your email address on LinkedIn

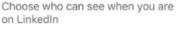
Share job changes, education changes, and work anniversaries from profile

Choose whether your network is notified

#### Profile viewing options

Choose whether you're visible or viewing in private mode

Manage active status



Who can see your connections





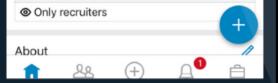
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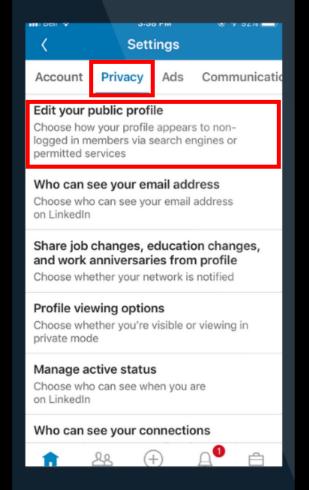
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#### O Edit Visibility

You control your profile's appearance for people who are not signed in to LinkedIn. The limits you set here affect how your profile appears on search engines, profile badges, and permitted services like Outlook.

#### Learn more

Your profile's public on On On On Preview your public profile





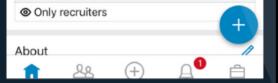
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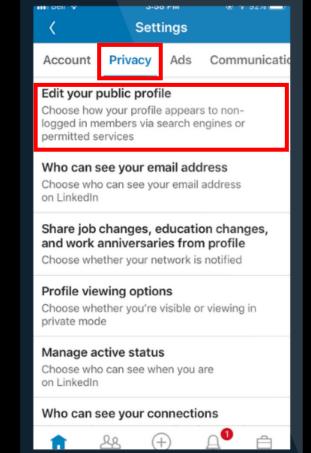
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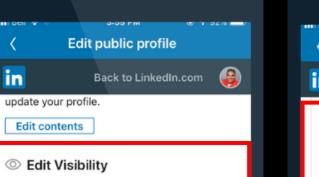
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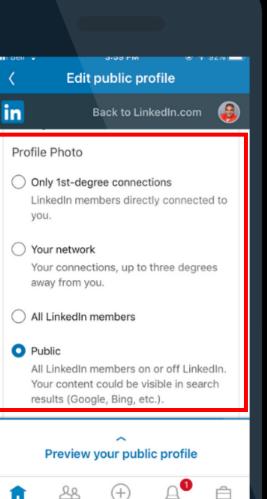




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#### Learn more

Your profile's public visibility Basic (required) Preview your public profile



#### HACK #5 LinkedIN's "Find Nearby" feature.

Photo Credit: neONBRAND



## LINKEDIN HACK #5- "find nearby" feature



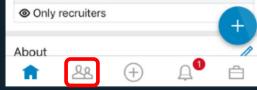
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## LINKEDIN HACK #5- "find nearby" feature



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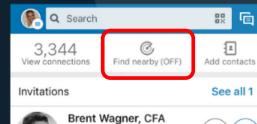
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About





 $(\times)$ O 25 Mutual connections

People with similar titles as you in your area

Frank Carnevale

Award-Winning





MBA, CFA





-



## LINKEDIN HACK #5- "find nearby" feature

Search



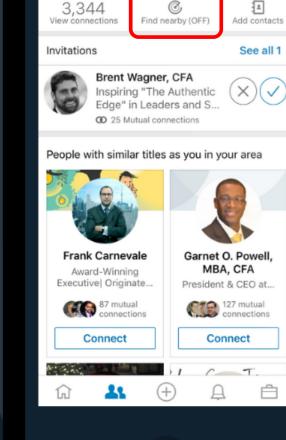
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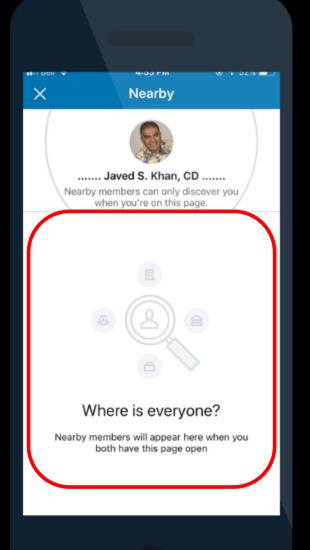
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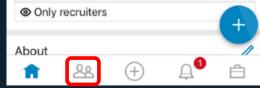
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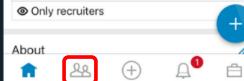
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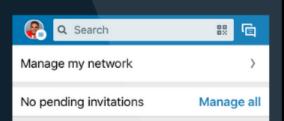
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People you may know from York University



Chief Business Officer at Hockey ...

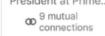
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Connect

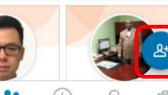
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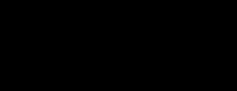
Norma-June Wilson President at Prime...



Connect







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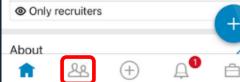
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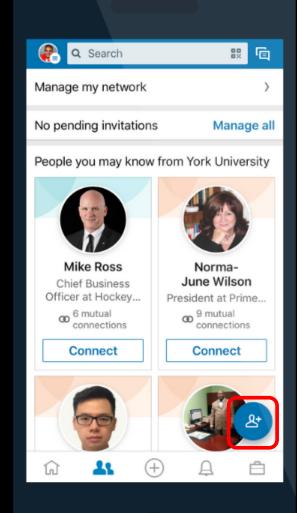
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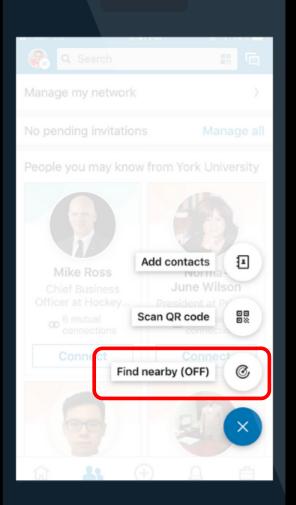
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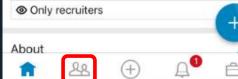
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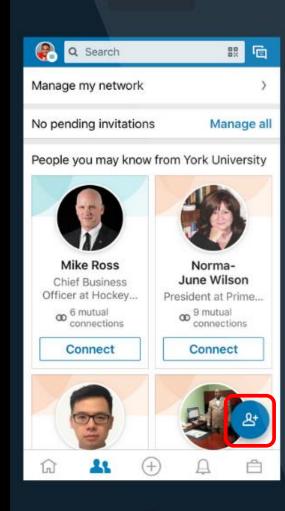
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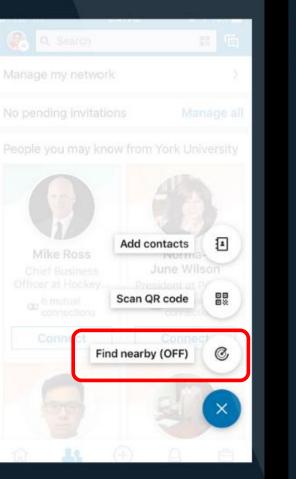
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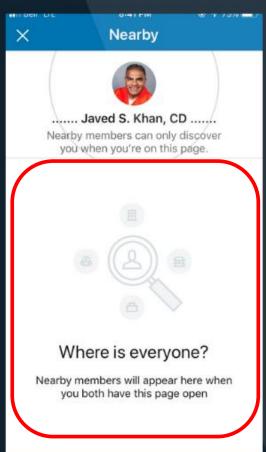
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# NEXT STEPS WITH A RECOMMENDED TAKE ACTION PLAN.

Empression

Photo Credit: Rawpixels.com

"Before I meet someone for the first time, I send them a link to my profile...l send my profile in advance because I think it will establish the right expectations. Looking at my LinkedIn profile is a lot like meeting me."





Artie Isaac Vistage chair, CEO coach, and creativity trainer.

#### • Understand the new landscape.

- Ultra informed consumer 24/7/365.
- Technology doesn't discriminate.
- Like it or not, first impressions matter.



#### • Understand the new landscape.

- Ultra informed consumer 24/7/365.
- Technology doesn't discriminate.
- Like it or not, first impressions matter.

## • The key secrets to make that killer first impression.

- 5 absolutes of your linkedin profile & 7 of your company page.
- Have more than presence start posting & engaging consistently.
- What is "real" great content



- 3 tips to an effective employee advocacy program.
  - Social media guidelines, set goals, and identify employee influencers.



- 3 tips to an effective employee advocacy program.
  - Social media guidelines, set goals, and identify employee influencers.

- Revealing LinkedIn hacks you may not have known before.
  - Customize your linkedin url.
  - Personalize your invitations.
  - Extend your linkedin headline.
  - Public profile visibility should be for everyone.
  - "Find nearby" feature.



## "To me, ideas are worth nothing unless executed. They are just a multiplier. Execution is worth millions."

- Steve Jobs



## I promise to do <u>ONE THING</u> within 24 - 48 hrs and implement IT as part of my digital presence.



a marketing services company



@EMpressionMktg | #marketwithpurpose

#### Javed S. Khan 416-889-6069 | javed@empression.ca



## Questions. | Conversation.



## 5 Clever Ninja Hacks that will "Up Your LinkedIn Game" as a HR Professional.

A conversation with Javed S. Khan



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