

Biography of Kental Glasgow



Kental Glasgow stands out in leadership coaching and consulting, offering his expertise to executives eager to refine their communication, leadership, operations, and management skills. Based in Dallas, Texas, he is the visionary founder of Victoryville Group LLC, an executive leadership consulting firm dedicated to helping individuals and organizations reach their aspirations. Renowned as a dynamic speaker, Kental fosters exceptional leadership qualities and team dynamics, always aiming for outstanding customer service and execution.

His leadership journey includes spearheading extensive organizational expansions, venturing into new markets through innovation, and robust training and development practices. He is

adept at identifying and applying the right key performance indicators (KPIs) to formulate strategic plans that support operational objectives and enhance decision-making focused on achieving goals.

Kemal has significantly elevated employee engagement and customer satisfaction levels, driving sales through legendary customer service and loyalty programs. He has crafted numerous leadership training initiatives, notably developing The Triomphe Situational Leadership Model™ and coaching nonprofit teams on The Four Disciplines of Execution (4DX), a framework that assists in setting and prioritizing vital organizational goals.

Early Career in Retail Management

He pursued his higher education at triOS College, specializing in Business Technology and Healthcare, and graduated in 2001 with a Management Information Systems (MIS) degree. This background prepared him for various critical roles in IT and management. His career at TJX Canada spanned over a decade, during which he rapidly advanced through roles such as Field/Operational Trainer to Store Operations Manager, eventually taking on significant managerial responsibilities overseeing numerous stores in Western Canada.

Kemtal's retail management prowess was evident in his direct involvement in launching over 40 new stores, including the first six HomeSense stores in Canada. This showcases his capability to drive substantial results in employee management and customer satisfaction.

Director of Leadership Development

In 2007, Kemtal embraced a pivotal role as Director of Leadership Development at Global Expeditions in Texas. This missionary program provided youth with unique international and domestic short-term experiences. He refined his mentoring and motivational speaking abilities in this role, developing comprehensive leadership training for project directors and managers.

After success, he was promoted to Executive Director of Acquire the Fire, Teen Mania's live events sector. Under his leadership, the ministry expanded significantly, launching new products and enhancing operational efficiencies with digital technologies to improve reporting, workflow, and team communication.

Executive Director and Faith Leader

He is currently the managing partner of Victoryville Group LLC, a highly sought-after motivational speaker and expert in organizational leadership. His prior role as an executive pastor at a central nondenominational church in Texas saw him manage multiple campus locations. His focus now lies in aiding those affected by church-related issues, providing support and guidance.

He also serves in the Southern Plains Region of AFCM International, offering support to needy pastors. A graduate of the AFCM International Training Center and the Huge O'Brian Youth Leadership Foundation, Kental remains dedicated to leadership, service, and innovation. Despite stepping away from full-time ministry, his commitment to helping leaders and those impacted by religious institutions is unwavering.

In addition to his role at Victorville Group, Kental Glasgow continues to inspire and coach the next generation of business and nonprofit leaders through his work as a guest lecturer at leadership seminars, conferences, and retreats nationwide.