





SPEAKER

AUTHOR

BUSINESS LEADER



 kendallewms@gmail.com

 310-844-1995

"If you fulfill the wishes of your employees, the employees will fulfill your vision"

- Amit Kalantri, Author - I Love You Too

BIOGRAPHY

Dr. Williams holds a PhD in Industrial/Organizational Psychology from Northcentral University, a M.A. in Organization Management from University of Phoenix, a B.A. in Organizational Behavior from National-Louis University, and a Certificate in Executive Leadership from Cornell University.

He currently serves as Sr. Vice President of Operations for a large contact center based in Ventura County, CA. Dr. Williams has amassed 30 years of progressive leadership experience, and has led many rapid-growth contact centers for Fortune 100 companies such as AT&T and Nationwide Insurance. His exceptional leadership skills earned him a seat on University of California's Customer Advisory Board in 2020, and a Leadership Impact Award from the LA Chamber of Commerce in 2019.

Dr. Williams has taught undergraduate studies in management and leadership for Penn State University, University of Phoenix, and Fremont College. He passionately embraces a "people-before-profits" approach to leadership, which is what inspired him to write his new book, *Visions, Values, and Corporate Hypocrisy*, which was ranked #1 in Amazon's New Releases and #2 in Business Management.

Dr. Williams is father to three young adults, Ryan, Reid, and Kayla, and resides just north of Los Angeles, CA.

SPEAKING TOPICS

- STOP Managing, START Leading!
- Employees are Customers too!
- The Authentic Leader
- What's **REALLY** Driving The Great Resignation?
- Workplace Dysfunction; Don't Water the Weeds!
- Employee's Aren't Assets...they're People!

“ TESTIMONIAL

This thoughtful, well written work addresses the destructive nature of do-as-I-say, not-as-I-do leadership in organizations today. The problem of how leaders unwilling to walk their talk can become like a cancer to organizational culture should be openly discussed by emerging leaders everywhere and this book could be a good conversation starter.

- Michael L. Patterson, Ed.D

